



2020 Claims Overview

Total figures, paid by Royal London Group* in 2020

99.6% of claims paid

Over €680 million in total claims payouts**

Life Cover



95.7%

**Over
€156 million**

in total Term
Assurance claims
payouts

Specified Serious Illness



92.4%

**Over
€153 million**

in Specified Serious
Illness claims payouts

Whole of Life



99.9%

**Over
€361 million**

in total Whole of Life
claims payouts

Income Protection



93.0%

**Over
€4.7 million**

was paid in new and
existing Income
Protection claims
payouts

Note Exchange rate used as at 27/04/2021.

* Group protection figures from Royal London UK and Ireland Protection business claims paid (1 January to 31 December 2020).

** Figure includes Term Assurance, Whole of Life, Terminal Illness, Total Permanent Disability, Specified Serious Illness and Income Protection.